

Bushfire response¹

Know where to get the most up-to-date information and where to get help if you need it. Always phone Triple Zero (000) in a life-threatening emergency.

Monitor the incident

- Monitor the Rural Fire Service's bushfire map and warnings and the bushfire alerts and information from Queensland Fire and Emergency Services
- Check ABC local radio and your local Council website for alerts, updates and evacuation centre locations
- Monitor emergency alerts and contacts for Queensland businesses
- Check QLDTraffic for road conditions and closures or the National Heavy Vehicle Regulator for interstate route planning

Initial response

- Always follow emergency services advice to shelter or evacuate
- Unplug electrical equipment, shut down the master electrical board and gas supply
- Collect your emergency kit
- Evacuate premises if required
- Follow your disaster resilience action plan

Communicate

- Communicate regular updates to volunteers, staff and members
- Advise people about your business operations and evacuation plans where relevant, including:
 - in person to any people on premises at the time
 - online to everyone else involved in your organisation
- Use your social media accounts (if available), website or phone to advise members and stakeholders about your business operations

It is critical to respond effectively to bushfires through monitoring the incident, having a clear initial response and communicating well with everyone.

Cyclone and storm surge response²

Know where to get the most up-to-date information and where to get help if you need it. Always phone Triple Zero (000) in a life-threatening emergency.

Monitor the incident

- Monitor all emergency alerts and contacts for Queensland businesses
- Check Queensland weather warnings and current tropical cyclone updates from the Bureau of Meteorology
- Check ABC local radio and your local Council website for alerts, updates and evacuation centre locations
- Check QLDTraffic for road conditions and closures or the National Heavy Vehicle Regulator for interstate route planning

Initial response

- Follow emergency services advice to shelter or evacuate
- If you have CCTV leave it running to capture video of potential damage for insurance purposes
- Secure vehicles, equipment and supplies
- Unplug electrical equipment, shut down the master electrical board and gas supply
- Collect your emergency kit
- Secure your premises
- Evacuate premises if you need to leave
- Follow your disaster resilience action plan

Communicate

- Communicate regular updates to volunteers, staff and members
- Advise people about your business operations and evacuation plans where relevant, including:
 - in person to any people on premises at the time
 - online to everyone else involved in your organisation
- Use your social media accounts (if available), website or phone to advise members and stakeholders about your business operations

It is critical to respond effectively to cyclones and storm surges through monitoring the incident, having a clear initial response and communicating well with everyone.

¹ Queensland Government. (n.d.). "Bushfire preparation for small business." Accessed 24 March 2023.

<https://www.business.qld.gov.au/running-business/natural-disaster/disaster-hub/small-business/natural-disasters/bushfire>

² Queensland Government. (n.d.). "Cyclone and storm surge preparation for small business." Accessed 24 March 2023. <https://www.business.qld.gov.au/running-business/natural-disaster/disaster-hub/small-business/natural-disasters/cyclone-storm-surge>

Response information

Flood response³

Know where to get the most up-to-date information and where to get help if you need it. Always phone Triple Zero (000) in a life-threatening emergency.

Monitor the incident

- Monitor all emergency alerts and contacts for Queensland businesses
- Check Queensland weather warnings and current tropical cyclone updates from the Bureau of Meteorology
- Check ABC local radio and your local Council website for alerts, updates and evacuation centre locations
- Check QLD Traffic for road conditions and closures or the National Heavy Vehicle Regulator for interstate route planning

Initial response

- Follow emergency services advice to shelter or evacuate
- If you have CCTV leave it running to capture video of potential damage for insurance purposes
- Secure vehicles, equipment and supplies
- Unplug electrical equipment, shut down the master electrical board and gas supply
- Collect your emergency kit
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- Advise people about your business operations and evacuation plans where relevant, including:
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 - online to everyone else involved in your organisation
- Use your social media accounts (if available), website or phone to advise members and stakeholders about your business operations

It is critical to respond effectively to severe storms through monitoring the incident, having a clear initial response and communicating well with everyone.

Severe storm response⁴

Know where to get the most up-to-date information and where to get help if you need it. Always phone Triple Zero (000) in a life-threatening emergency.

Monitor the incident

- Monitor all emergency alerts and contacts for Queensland businesses
 - Check Queensland weather warnings and current tropical cyclone updates from the Bureau of Meteorology
 - Check ABC local radio and your local Council website for alerts, updates and evacuation centre locations
- Check QLD Traffic for road conditions and closures or the National Heavy Vehicle Regulator for interstate route planning

Initial response

- Follow emergency services advice to shelter or evacuate
- If you have CCTV leave it running to capture video of potential damage for insurance purposes
- Secure vehicles, equipment and supplies
- Unplug electrical equipment, shut down the master electrical board and gas supply
- Collect your emergency kit
- Secure your premises
- Evacuate premises if you need to leave
- Follow your disaster resilience action plan

Communicate

- Communicate regular updates to volunteers, staff and members
- Advise people about your business operations and evacuation plans where relevant, including:
 - in person to any people on premises at the time
 - online to everyone else involved in your organisation
- Use your social media accounts (if available), website or phone to advise members and stakeholders about your business operations

It is critical to respond effectively to severe storms through monitoring the incident, having a clear initial response and communicating well with everyone.

³ Queensland Government. (n.d.). "Flood preparation for small business." Accessed 24 March 2023. <https://www.business.qld.gov.au/running-business/natural-disaster/disaster-hub/small-business/natural-disasters/flood>

⁴ Queensland Government. (n.d.). "Severe storm preparation for small business." Accessed 24 March 2023. <https://www.business.qld.gov.au/running-business/natural-disaster/disaster-hub/small-business/natural-disasters/severe-storm>